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- Edit terms
- Repair start
- Reparandum start
- Repair end
- O Evaluation measures for repair
- Experiments and results
- 5 Conclusions and Future



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"But one of $\boldsymbol{the, the}$ two things that I'm really. . ."

"Our situation is just a little bit, kind of the opposite of that"

"and you know it's like **you're, I mean,** employments are contractual by nature anyway"

[Switchboard examples]



Terminology: *edit terms, interruption point* (+), *repair onset*

"But one of [the, + the] two things that I'm really..." *[repeat]*

"Our situation is just [a little bit, + kind of the opposite] of that"

[substitution]

"and you know it's like [you're + {I mean}] employments are contractual by nature anyway"

[delete]

[Switchboard examples]

Dialogue systems (parsing speech) ASR Noisy utterance DISFLUENCY REMOVAL Clean utterance

Meaning of clean utterance

NLU

Dialogue systems (parsing speech) ASR Noisy utterance DISFLUENCY REMOVAL Clean utterance NLU Meaning of clean utterance



Meaning of utterance with disfluency



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- Preserving the reparandum and repair structure
- Evidence: [Brennan and Schober, 2001] showed subjects use the reparandum to make faster decisions:

"Pick the yell-purple square" faster

"Pick the uhh-purple square"

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- Standard evaluation F-score on reparandum words
- Also interested in repair structure assignment!

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Self-repair detection: Incrementality

Non-incremental vs. Incremental Dialogue Systems



[Schlangen and Skantze, 2011]

We want good incremental performance:

Timing

- Low latency, short time to detect repairs **Evolution over time**
- Responsiveness of the detection (incremental accuracy)
- Stability of the output (low jitter)

Computational complexity

- Minimal processing overhead (fast)

Problem statement

- A system that achieves:
- Interpretation of repair
- repair structure tags rather than just reparandum words
- Strong incrementality
- Give the best results possible as early as possible
- Computationally fast
- Controllable *trade-off* between incrementality and overall accuracy

Previous approaches: Noisy channel model

- Best coverage generative model [Zwarts et al., 2010, Johnson and Charniak, 2004]
- S-TAG exploits (*'rough copy'*) dependency with string alignment
- [Zwarts et al., 2010] utterance-final F-score = 0.778

Previous approaches: Noisy channel model

- Best coverage generative model [Zwarts et al., 2010, Johnson and Charniak, 2004]
- S-TAG exploits (*'rough copy'*) dependency with string alignment
- [Zwarts et al., 2010] utterance-final F-score = 0.778
- Two incremental measures:
- Time-to-detection: 7.5 words from reparandum onset
- 4.6 words from repair onset
- Delayed accuracy: slow rise up to 6 words back
- Complexity $O(n^5)$

Previous approaches: Noisy channel model

• Why poor incremental performance?

- Why poor incremental performance?
- Inherently non-incremental string-alignment
- Utterance global (c.f. spelling correction)
- Sparsity of alignment forms [Hough and Purver, 2013]

SOLUTION: Information theory and strong incrementality

- Local measures of fluency for minimum latency in detection
- Does not just rely on string alignment
- Information theoretic measures of language models [Keller, 2004, Jaeger and Tily, 2011]
- Minimal complexity



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$...[rm_{start}...rm_{end} + \{ed\} rp_{start}...rp_{end}]...$ $...\{ed\}...$



$$|-$$
 "John" $\rightarrow |$ "likes" $\rightarrow |$





















STIR: fluency modelling using enriched n-gram LMs



 $s(w_{i-2}, w_{i-1}, w_i)$ (surprisal)

 $WML(w_{i-2}, w_{i-1}, w_i)$ (syntactic fluency)

 $\begin{array}{l} H(\theta(w \mid c)) \\ (entropy) \end{array}$

 $KL(\theta(w \mid c_a), \theta(w \mid c_b))$ (distribution divergence)

STIR: fluency modelling using enriched n-gram LMs



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 $\begin{aligned} \mathsf{WML}(w_{i-2}, w_{i-1}, w_i) \\ \text{(syntactic fluency)} \end{aligned}$

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 $KL(\theta(w \mid c_a), \theta(w \mid c_b))$ (distribution divergence)

- p^{lex} (word) and p^{pos} (POS) models
- Does not use lexical or POS values, but information theoretic measures [Keller, 2004, Jaeger and Tily, 2011, Clark et al., 2013]
STIR: fluency modelling using enriched n-gram LMs

rp_{start} local deviation from fluency: drop in WML^{lex}



- Extend 'rough copy' dependency [Johnson and Charniak, 2004] to gradient measures
- Information content = *entropy*
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- Repair-Reparandum correspondence = gradient parallelism

- **'Fluent' Language Model**: Trigram, Switchboard training data cleaned of disfluency (600K words)
- **'Edit term' Language Model**: Bigram, edit terms from Switchboard training data (40K words)













STIR: ed detection

$$|- \overset{"John"}{\rightarrow} | - \overset{"likes"}{\rightarrow} | - \overset{"uh"}{\rightarrow} |$$





- Edit term detection helps repair detection considerably
- Based on WML of words in edit term LM Vs. WML in fluent LM

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- Based on WML of words in edit term LM Vs. WML in fluent LM
- Good performance: F-score **0.938** on *ed* words
- "I mean" and "you know" sometimes misclassified

STIR: *rp*_{start} detection





STIR: *rp_{start}* detection

 rp_{start} local deviation from fluency: drop in WML^{lex}



STIR: *rp*_{start} detection

- 23 features
- Best Features (ranking):

average merit	average rank	attribute
0.139	1	H ^{pos}
0.131	2	WML ^{pos}
0.126	3.4	WML ^{lex}
0.125	4	s ^{pos}
0.122	5.9	$w_{i-1} = w_i$
0.122	5.9	BestWMLBoost ^{/ex}

- LM features more useful than alignment in general
- Higher cost functions for false negs = higher recall

STIR: *rm_{start}* detection



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- 32 features
- Noisy channel intuition correct:
- WMLboost:

0.223 (sd=0.267) for rm_{start}

-0.058 (sd=0.224) for other words in 6-word history

- highest ranked feature is $\Delta WMLboost$
- Parallelism:
- KL divergence between $\theta^{pos}(w \mid rm_{start}, rm_{start-1})$ and $\theta^{pos}(w \mid rp_{start}, rp_{start-1})$ second most useful feature

- Only allows backwards search to 7 words back
- Adds hypothesis to *stack* if *rm*_{start} found
- Complexity linear O(n), in practice for most short utterances triangular $O(n^2)$

- Only allows backwards search to 7 words back
- Adds hypothesis to *stack* if *rm_{start}* found
- Complexity linear O(n), in practice for most short utterances triangular $O(n^2)$
- Control complexity increase with stack capacity:
- 1-best rm_{start} per $rp_{start} = O(n^2)$
- 2-best rm_{start} per $rp_{start} = O(n^3)$

STIR: *rp*_{end} detection



- 23 features
- Parallelism:
- *ReparandumRepairDifference*: difference between *WML* of utterance with reparandum phase replacing repair and *WML* of utterance cleaned of reparandum

WML("John loves Mary") – WML("John likes Mary")

- In both the POS and word model the best feature

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- Parallelism:
- *ReparandumRepairDifference*: difference between *WML* of utterance with reparandum phase replacing repair and *WML* of utterance cleaned of reparandum

WML("John loves Mary") – WML("John likes Mary")

- In both the POS and word model the best feature
- Structural classification (repair extent)

Problem statement

STIR: Strongly Incremental Repair Detection

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Accuracy

- Normal evaluation F-score on *rm* words (F_{rm})

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Accuracy

- Normal evaluation F-score on rm words (F_{rm})
- Also interested in repair structure assignment (F_s) **Timing**
- Time-to-detection rm_{start} and rp_{start} [Zwarts et al., 2010] (TD)

Evolution over time

- Delayed accuracy (of F_{rm}) [Zwarts et al., 2010] (DA)
- Edit overhead (stability) [Baumann et al., 2011] (EO) Computational complexity
- Processing overhead (number of classifications per word) (PO)

Evaluation: Edit Overhead



- % of bad output edits
- Repair gold standard does not penalise rm before rp_{start}
- Therefore minimum (ideal) EO = 0

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- Training data (SWBD PTB): 650k words
- Heldout data (SWBD PTB): 49K words
- Test data (SWBD PTB): 48K words

- Cost functions: 320 different settings used
- **Stack capacity**: 1-best *rm*_{start} and 2-best *rm*_{start} investigated

Accuracy

- $F_{\it rm} = 0.779$ for best setting
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Timing

- TD **1 word** from *rp_{start}*, **2.6 words** from *rm_{start}*, much improved

Evolution over time

- EO varies, best very stable at 0.864%

Evolution over time

- EO varies, best very stable at 0.864%
- DA greatly improves:


Computational complexity

- Limited to $O(n^2)$ and $O(n^3)$ in each stack setting a priori
- In practice very fast
- $\mathsf{PO} = \mathbf{1.229}$ per word in best setting

Results: trade-off

- In best final accuracy setting, high EO and PO (unstable and slower)
- Requires high recall in rpstart classifier
- In most efficient and stable settings overall accuracy suffers

- In best final accuracy setting, high EO and PO (unstable and slower)
- Requires high recall in rpstart classifier
- In most efficient and stable settings overall accuracy suffers
- Good trade-off setting found for incrementality and final accuracy
- Fairly good $F_{rm} = 0.754$
- Very low (good) EO = 0.931
- Very low (good) $\mathsf{PO}=1.255$

Problem statement

STIR: Strongly Incremental Repair Detection

- Edit terms
- Repair start
- Reparandum start
- Repair end
- Evaluation measures for repair
- Experiments and results
- Conclusions and Future

- STIR can experiment with final accuracy and incrementality trade-offs
- Achieves state-of-the-art latency and incremental performance in detection
- Detects entire repair structures does not delete the reparandum!
- Does not use lexical or POS *values*, but information theoretic *measures*

- STIR can experiment with final accuracy and incrementality trade-offs
- Achieves state-of-the-art latency and incremental performance in detection
- Detects entire repair structures does not delete the reparandum!
- Does not use lexical or POS *values*, but information theoretic *measures*
- STIR strongly incremental; useful for dialogue systems
- Currently being integrated with incremental ASR (DUEL project)

especially to:

- EPSRC DTA (Queen Mary University of London)
- DUEL project (Bielefeld University and Paris 7, DFG and ANR)



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• Fluency: insights from grammaticality modelling [Clark et al., 2013]- Kneser-Ney smoothed trigram model

$$s(w_{i-2}, w_{i-1}, w_i) = -log_2 p_{kn}(w_i \mid w_{i-2}, w_{i-1})$$

 Approx. to syntactic fluency: Weighted Mean Logprob (WML) [Clark et al., 2013]

$$WML(w_{i}..w_{n}) = \frac{\log_{2}p_{kn}^{TRIGRAM}(\langle w_{i}..w_{n}\rangle)}{-\log_{2}p_{kn}^{UNIGRAM}(\langle w_{i+2}..w_{n}\rangle)}$$

- Subsume rough copy dependency [Johnson and Charniak, 2004] with gradient measures
- Quantifying uncertainty of continuing word through Shannon entropy:

$$H(w \mid c) = -\sum_{w \in Vocab} p_{kn}(w \mid c) \log_2 p_{kn}(w \mid c)$$
(1)

- Quantifying parallelism between reparandum and repair phases through KL divergence KL(θ(w_a | c_a), θ(w_b | c_b))
- Information content = *entropy*
- Parallelism = *distributional similarity*

STIR: Classifiers

- MetaCost error functions [Domingos, 1999] for false negatives
- Allows trade-off between incremental performance and final accuracy

$$\begin{array}{c} rp_{start}^{hyp} \quad F^{hyp} \\ rp_{start}^{gold} \begin{pmatrix} 0 & 8 \\ 1 & 0 \end{pmatrix} \end{array}$$

	F _{rm}	F_s	EO
1-best <i>rm_{start}</i>	0.745	0.707	3.780
2-best <i>rm_{start}</i>	0.758	0.721	4.319

Table : Comparison of performance of systems with different stack capacities